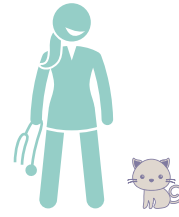


NEW KITTEN JOURNEY



Congratulations on your new kitten! 1st things you need to do:

- Kitten-proof your home.
- Obtain a litter pan and appropriate scratching board or post.
- Book first visit with veterinarian & send records.
- Visit our website to help choose an appropriate kitten diet.
- Consider becoming a member of our Wellness program which covers unlimited visits for the year.
- Research pet insurance.



1st Visit!

Welcome to BBVA! We are thrilled to meet your new family member!

- Bring a poop sample for parasite testing.
- Bring a list of questions.
- We will do a complete physical and discuss all findings.
- We will customize a vaccine and de-worming schedule based on their records - like babies, kittens need a series of vaccines.
- If your kitten is big enough to give a tiny blood sample, we are able to test for Feline Leukemia & FIV during the visit.
- Book your next appointment.
- Start prevention for fleas, heartworm & parasites.
- Don't forget to enroll in your free trial of pet insurance within 24 hours.



Following Visits

Kittens usually need a series of 2-3 visits to get all of their vaccines.

- Your kitten will get a medical progress exam to be sure they are growing and developing properly.
- It is normal to have behavior concerns to discuss at these visits. Bring your list of questions.
- We will administer the next vaccines at each visit until your kitten is fully immunized.
- Kittens grow fast! It is normal to need advice on adjusting their diet and new doses for parasite preventatives.
- We will help you decide when to schedule your kitten's spay or neuter surgery. Often blood is taken at one of these visits for pre-anesthetic blood work and Feline Leukemia & FIV screening if not already done.



Between Appointments

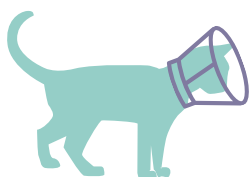
Between your visits:

- Enjoy your kitten! This is a special time to bond.
- Your kitty may need some extra rest after vaccines. It is perfectly normal for kittens to be a little sore and "off" on the day after their shots. Call us if you are concerned.
- Get your kitten used to all of the things that they will encounter in life: nail trims, house visitors, handling, rides in the cat carrier. If the cat carrier is left out with a treat or toy inside often, then kittens learn to associate the carrier with fun and not trips to the vet.
- Be patient with training to scratch appropriate surfaces, like scratching posts. Cats need to scratch. Reach out if you need help.
- Review the Vaccine Guide and the Preventive Care Plan and understand what your kitty needs to stay healthy.
- Download the "PetDesk" app to gain access to your pet's health portal



Surgery Day

- The spay or neuter surgery is usually the last veterinary visit of kitten-hood. Micro-chipping is usually done now if not done yet.
- Most pet-owners are pretty nervous about their kitten having surgery. We use the safest and most up-to-date anesthesia and pain medicine and treat your fur-baby as our own.
- Kittens go home the same day.
- Usually the toughest part of post-op care is keeping them quiet. Feel free to reach out to us if you need advice.



Spay or Neuter day



We will see you at your annual visit!