**HOSPITAL ADMISSION INFORMATION**

**ADMISSION DATE:**\_\_\_\_\_\_\_\_\_\_\_\_\_

**Admission:** Your pet is being admitted to our facility. We will provide bedding, diet, water and medications, unless otherwise specified by owner in writing. **We are not to be held responsible for lost or damaged personal belongings.**

**Emergency Phone Numbers:**  It is required that all emergency contact phone numbers be provided at the time of admission. It is important that the veterinarian have a phone number to call so he/she can speak with someone if needed.

**Time of Pet Drop Off:** All animals are to be admitted to the hospital between the hours of **8:30 and 9:00am.**

**Buzzards Bay Veterinary Associates Hours:**

**Monday:** 9:00 am-6:00pm

**Tuesday:** 9:00am - 3:00pm

**Wednesday:** 9:00am - 1:00pm

**Thursday:** 9:00am - 8:00pm

**Friday:** 9:00am - 3:00pm

**Saturday:** 9:00am - 3:00pm

**Sunday: CLOSED**

**Diet Restrictions: It is required to withhold ALL food after midnight the evening before the scheduled surgical date.**

**Estimates:** A written estimate will be provided to you are your appointment, prior to admittance. Please keep in mind that this is only an estimate and additional fees can incur. The veterinarian will call you with an update on additional procedures and costs.

**Deposit:** A deposit of at at least 75% of the high-end of the estimate for your pet’s procedure is required at the time of admission. The balance is due in full at the time your pet is discharged from the hospital. **We accept the following forms of payments: Visa, Mastercard, American Express, Discover, Cash and CareCredit.**

**Payment Plan: CareCredit** is a low, monthly payment plan designed specifically for your pet’s healthcare needs. In some instances the plan is interest free for 6 months! Ask our front desk team for more details and an applications. Applications can also be found at [www.carecredit.com](http://www.carecredit.com)

**Doctor/Client Communication:** The veterinarian will call you with a full report on your pet’s progress. Please feel free to contact the hospital to check in on your pet. If your pet is staying overnight, they will be provided with 24 hour care, but the hospital phone lines will be turned off when the hospital closes for business. The overnight team will only contact you in the case of an emergency. The veterinarian or day nursing staff will call you mid-morning with a medial progress update.

**Visiting:** Visiting pets while they are admitted to the hospital is not in the best interest of your pet and his/her recovery, therefore is **not permitted**. Your pet needs to rest and relax while they are recovering from surgery or being treated for an illness/injury.